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NEWSLETTER EXTRA!!! NEWSLETTER EXTRA!!!

Hello to all our members. We just held our quarterly board meeting. While we tended to several issues such as budget review and approval, Aetna's annual meeting representation, prescription drug benefit management and government relations vis-a-vis Aetna, we found that there were no pressing issues on which we should report to our members. Accordingly, this Newsletter Extra will simply say, "we're still here and continue to be interested in any issues/problems you may be encountering." In addition,

- please keep sending us emails about any issues you may be having with claims, service, benefits, address changes, etc.
- please let us know of any topics you would like us to address in an upcoming newsletter article
- please provide us feedback concerning any dealings (both positive and negative) you may have had with Aetna recently
- please enjoy the current changeover from a very long, snowy and cold Winter (for some of us anyway) to a long-awaited Spring season

Stay well; we look forward to hearing from you.

As you communicate with a retiree, retiree group or a colleague, we encourage you to provide them with information and the benefits of joining ARA. Please refer any prospective members to our website at www.aetnaretirees.com for additional information and an application form. Further, you may encourage prospective members to contact any Board Member for additional information. If, however, a retiree or colleague does not wish to become an active member and would still like to hear what we are doing, please have them state "communications only" on the application. We will send them our communications.

CONTACT ARA!

We welcome your comments, questions, ideas and letters to the editor. See mail and website addresses on page 1.

Marilyn Wilson, Editor